



LV TRAVEL (LAC VIET TRAVEL & TRADING CO., LTD)

Head office: Villa 09, 310 Minh Khai Street, Minh Khai Ward, Hai Ba Trung District, Hanoi, Vietnam

Tel: +84 4 3941 3748/ 49/ 50

Group name	INDIA CLIENT - LVCLA01-2024-IDA	Code	231103091624
Version	1	Sales consultant	Sales Team
Group size	2 - 32 pax(s)	Validity	01 Jan 2024 - 31 Dec 2024

LVCLA01-2024-IDA-4D3N-HANOI-HALONG

Day 1: Hanoi arrival + Afternoon city tour

Welcome to Vietnam - a land of untouched nature, primeval forests and dusty roads!

Upon arrival in the airport, meet up our guide and transfer to hotel. (Check - in after 14 pm).

Afternoon, visit to picturesque West Lake and the sixth century **Tran Quoc Buddhist Pagoda**

Continue to visit **Hoan Kiem Lake** (Sword Lake) and its surrounding includes: Dong Kinh Nghia Thuc Square, Hanoi Opera House, St. Joseph's Cathedral (outside) and **Ngoc Son Temple** with Sunrise Bridge then we will go through around **Hanoi's Old Quarter** for shopping.

Overnight in Hanoi.

Distance Noi Bai Airport - Hanoi Central: 35km -> 45 minute transfer



Web: <http://www.lvtravel.vn/>

Hotline 1: Mr Len, GM +84 989 200 116. Email: len@lvtravel.vn / enquiry@lvtravel.vn

Hotline 2: Mrs Ly, MD +84 989 200 119. Email: ly@lvtravel.vn



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Day 2: Hanoi - Halong Overnight Cruise (B/L/D)

This morning travel by road through the **Red River Delta** to beautiful **Halong Bay**. The scenic drive will pass through rural landscapes before arriving at this World Heritage site. Upon arrival board the Boat where you will enjoy a welcome drink and a delicious freshly caught seafood lunch whilst sailing out of the bay passing amazing shaped mountains.

Overnight on Cruise

Meals Breakfast at Hotel

Lunch and dinner on Cruise (Vietnamese Cuisine)

Distance *Hanoi - Halong: 165km -> 4 hour transfer included breaktime on the way*

Note: Itinerary in Halong Bay is subject to change without prior notice



Day 3: Halong Cruise - Hanoi (B/BR)

Enjoy early morning view of the bay's landscape. Enjoy the breath-taking beauty of the rocky islands rising from the water of the bay. Sailing back to the Harbour. After check out drive back to Hanoi.

Overnight in Hanoi

Meals Breakfast / Brunch on cruise

Lunch be served or not will depend on the cruise you choose (Vietnamese Cuisine)

Distance *Halong - Hanoi: 165km -> 4 hour transfer included breaktime on the way*

Note: Itinerary in Halong Bay is subject to change without prior notice

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Day 4: Departure (B)

Free time to relax till our guide takes you to airport for your onward flight (check-out before 12 at noon).

Meals Breakfast at hotel

End of services

List of accommodations

Location	4 star	5 star
Ha Noi	Sunway Hotel (Superior) La Casa Hanoi Hotel (Deluxe) The Ann Hanoi Hotel (Deluxe)	Pan Pacific Hanoi (Deluxe)
Halong Overnight Cruise	Amanda Cruise (Deluxe) Starlight Deluxe	Indochine Cruise (Junior Suite) Paradise Elegance Cruise (Deluxe Balcony) Paradise Grand Cruise (Deluxe Balcony)

Rates and Conditions

Prices are in USD per person, based on two guests sharing a twin or double room in the hotels mentioned above.



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Below rates are not valid for the period of Christmas, New Year (normally from 20 Dec to 10/ 15 Jan), Chinese/ Vietnamese New Year, Independence Day (30 April), May Day, National Day (02 Sep).Please contact us for further details in terms of specific dates.

SGL SUP: Single supplement

FOC based on sharing half twin

1. Main Tour cost

High season														
1st Jan – 30th April & 1st Oct – 31st Dec 2024														
Group size	2	3	4	5	6	7-9	10-15	16-18 1 FOC	19-21 1 FOC	22-24 1 FOC	25-28 1 FOC	29-31 1 FOC	32 2 FOC	SGL supplement
4*	419	347	318	293	276	266	259	250	245	240	235	233	228	114
5*	572	500	471	446	441	430	426	423	415	412	409	406	402	229
Low season														
1st May – 30th Sep 2024														
Group size	2	3	4	5	6	7-9	10-15	16-18 1 FOC	19-21 1 FOC	22-24 1 FOC	25-28 1 FOC	29-31 1 FOC	32 2 FOC	SGL supplement
4*	416	344	316	291	274	262	256	248	242	238	232	229	224	111
5*	547	476	447	421	415	404	399	397	388	385	384	381	375	208

2. Optional cost for Hotel Early Check-In/Late Check-Out

- Standard check-in time at hotel: after 14h00
- Standard check-out time at hotel: before 12h00 at noon

Price for Early check-in/Late check-out per double/twin room in USD:



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Location	Period	4 star	5 star
Hanoi	High season	73	161
	Low season	71	140

3. Optional cost for meals in restaurants

- Vietnamese Lunch/Dinner: Suggested from **11 USD/person/meal**.

- Indian Lunch/Dinner: Suggested from **15 USD/person/meal**.

If you want to book meals through us, extra charge for guide & transfer to escort will be added as below:

Price per person in USD

Group size/Price per person	2	3	4	5	6	7-9	10-15	16-18	19-21	22-24	25-28	29-31	32
Transfer & guide escort charge for a meal in Hanoi	17	12	11	7	6	5	5	4	4	4	3	3	3

Note: There won't be any escort charge to Lunch on a full day tour (Applied for restaurants in the central location only).

Inclusions	Exclusions
<ul style="list-style-type: none"> Accommodation in the category chosen or similar (subject to availability) Meals as mentioned in the program. B= Breakfast, L=Lunch, D=Dinner Shared 1 night cruise on Halong Bay. (Private cabin) Transfer from and to the airports by private vehicle with A/C. Transportation by private vehicle with A/C. All entrance fees and sightseeing as mentioned in the program. Local English speaking guide(s) as mentioned. 	<ul style="list-style-type: none"> Early check-in/late check-out (if not mentioned). Surcharges for transfer from 21:00 - 06:00. Mandatory TIPPING for local guide and van driver, suggested amount: <ul style="list-style-type: none"> - 2 – 4 pax: 7 – 10 USD/ pax/ day - 5 – 7 pax: 5 – 7 USD/ pax/ day - 8 – 10 pax: 3 – 5 USD/ pax/ day - 10 pax up: 3 USD/ pax/ day Transaction fees Surcharges for Holidays Meals and drinks which are not mentioned in the



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- In house sharing English speaking guide on cruise in program
Halong Bay. If you need our private guide, please let us know, we will advise you surcharge if any.
- Mineral water with 2 bottles of 500ml/ tour day/ pax
- International flight tickets and airport taxes. All internal/ regional flight tickets in economy class
- Visa fees upon arrival in Vietnam.
- Tips & personal expenses. Personal insurance. Any services not clearly mentioned in the program.

GENERAL TERMS & CONDITIONS

Remarks for check in and check out schedules

Check in time: at hotel: after 14h00 – on cruise: before 12h00.

Check out time: at hotel & on cruise: before 12h00

Remarks for itinerary

The itinerary and schedule are subject to change due to local traffic situations, weather conditions; flight, or any un-foreseen circumstances or local authority decision. LV Travel reserves full rights to replace all items with same values for guests.

Remarks for meal

Meals are fusion on local food with daily normal buffet breakfast at hotel. Guests should advise any special food preferences, allergies or dietary requirements at least one (1) week prior to the arrival date.

Remarks for the price

16 full paying pax group is granted one FOC based on half twin (exclusive of extra service).

Please be aware that any changes in the itinerary due to unforeseen circumstances might result in increase in pricing.

Any damage caused to all services during the stay shall be payable by the passengers.

Validity

All prices quoted to the Client/Agent are on a net basis in United States Dollars and valid according to the date specified on the LV Travel printed tariffs and/or quotation and/or invoice issued to the Client/Agent. LV Travel warrants that the prices or rates quoted to the Client/Agent are correct at the time of issuance or invoice but are subject to change in line with market, tax or currency fluctuation, with or without prior notice.

Payment method

Unless otherwise agreed by LV Travel, client's payment shall be executed by **bank transfer**, to the LV travel's bank account clearly noted in all the invoices. Every party shall take care of the transfer fees occurring with its relevant bank.

Payment conditions for domestic or international flights : We will check case by case.

Payment conditions for land tour without flights:

-Upon the confirmation of the document: a deposit of 30% total price is required 03 months prior to the group's arrival in Indochina, in order to secure all services

- The full payment of entire 70% of the total price must be transferred to the LV travel's bank account 30 days prior to the group arrival in Indochina, if not agreed otherwise.

Cancellation of domestic or international flights: We will check case by case.



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Cancellation policy:

- All cancellations should be made in writing and should be acknowledged by LV travel.
- Cancellation Rules for Land Tour, not apply for **domestic or international flights** (if any).
- Cancellation more than 45 days prior to the group arrival: No Charge. Deposit shall be deducted into the next bookings, except specified suppliers require cancellation fees.
- Cancellation between the 45th and 31st day prior to the group arrival: 25% of the total tour price.
- Cancellation between the 30th and 23rd day prior to the group arrival: 30% of the total tour price.
- Cancellation between the 22nd and 16th day prior to the group arrival: 40% of the total tour price.
- Cancellation between the 15nd and 09th day prior to the group arrival: 60% of the total tour price.
- Cancellation between the 08nd and 03rd day prior to the group arrival: 80% of the total tour price.
- Cancellation between the 02nd and 0th day prior to the group arrival: 100% of the total tour price.
- In case the tour participant(s) shorten or interrupt the tour of their own accord there will be no reimbursements.
- Reduction in the number of passengers against requested bookings is considered and treated as cancellations.
- If the balance of the tour invoice is not received by the deadline of 14 days prior to the group arrival, LV Travel will reserve the right to cancel the reservation without indemnity or any reimbursement.
- If LV Travel is forced to cancel the departure due to unforeseeable reasons, the participants will be fully reimbursed without intention to claim for any indemnities.

Contact details

Hotline for sales (ms Moon)	+84 888 905 286 (WA/viber/mobile)
Hotline for operation (ms Anna Hanh)	+84 983 096 032(WA/viber/mobile)
General Manager Mr Len	+84 989 200 116 (WA/viber/mobile)